



Registered Charity No. 1038129

Annual Report and Accounts 2011/12

Interchange is a registered charity based and in, and partnered with, the University of Liverpool, and specifically the Department of Sociology, Social Policy & Criminology. The purpose of this partnership is to facilitate a knowledge exchange through community-based learning; a reciprocal relation between student and community with the aim of being of benefit to both, and ultimately of benefit to the wider public. This is achieved by Interchange acting as a 'broker' between Voluntary Community Organisations (VCOs) who have research and/or work project needs, and students who wish to conduct a piece of applied social research or work project as part of their degrees. These project opportunities are embedded in the curriculum where they are supervised and assessed for academic credit.

Please visit us on

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<http://www.facebook.com/InterchangeLiverpool>

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https://twitter.com/Interchange_vco



Chair's report (Louise Hardwick)

It was another successful year for Interchange. Two major factors in this were the contribution of Claudette Graham, our Coordinator, and the support from the Management Committee, partner VCOs, and the committed and able student group.

During this period Interchange student Jennifer New's report helped secure £300,000 lottery funding for her client organisation. Jennifer was the winner of the Lundie Memorial Prize for best dissertation 2011/12. Other student reports from 2011/12 were also used in funding bids by client organisations. To gain a greater understanding of the kind of contribution made by students to client organisations, the value of the experience to students, and the place of research methods teaching in the process, Dr Andrew Kirton and Dr Peter Campbell from the Department of Sociology, Social Policy & Criminology successfully secured a Higher Education Academy research grant. The findings were reported at the AGM in May 2013.

During the year, we were able to take full advantage of the refurbishment the Eleanor Rathbone Building and move our office to the Law Clinic on the ground floor, making it more accessible to students and the VCOs.

The Chair would like to thank particularly: -

- The VCOs who have supported the student learning
- Claudette Graham, the Interchange Coordinator
- Trustees Lindsey Metcalf and Laura Donovan, for setting up and maintaining our social network initiatives
- The Management Committee: Secretary, Lindsey Metcalf; Treasurer, Darren Mooney; Angela Daley, Margaret Coffey, Laura Donovan, Howard Hunt & Dave Whyte
- The talented young graphic designer Ian Donovan for the innovative new Interchange logo
- The administrative support of Tessema Beyene, and the support of the Charity, Law & Policy Unit
- The students who have produced well researched Client reports
- The University of Liverpool for their continued support.

Academic supervisors report (Louise Hardwick & David Whyte)

Student projects for 2011/12 were reported in last year's Annual Report. This September 2012 we had a new group of students collaborating on a range of projects:

Applied social research student 2012/13	Voluntary Community Organisation 2012/13
Anthony Breen	Liverpool Homeless Football Club
Fiona Burgess	Wired
Alicia Goldsworthy	Tomorrow Women's Wirral
Jenny Gornall	ADHD Society
Jessica Hudson	Sefton CVS/HMP Liverpool Liaison Officer
Lauren Hughes	Apex Trust
Anne Koivula	Anthony Walker Foundation
Erika Larrere	Duncan Society
Rachel Montgomery	Sefton CVS/HMP Liverpool Liaison Officer
Josephine Piehl	St. Cyril's Children's Centre
Jenny Forsman Lindeborg	City Hearts

Social Policy Project: work-based learning students	Voluntary Community Organisation 2012/13
Megan Aldis	Venus Centre
John Brookfield	Local Solutions
Elizabeth Burrows	Mary Seacole House
Rachel Green	St. Helens Heart
Sarah Jones	City Hearts
Erin Long	Migrant Workers Sefton
Damian Lyons	Rotunda
Aidan Ruffinato	Sefton CVS
Tara Smith	Rampworxs
Marilla Tolfree	Rotunda

Secretary's report (Lindsey Metcalf)

Interchange contributed to a successful bid to the Economic and Social Research Council for funds to host an event as part of the Festival of Social Science 2012. This community forum event brought together students, academics and representatives of the local voluntary sector for an evening at Blackburne House in Liverpool. Presentations included recent PhD research into the experiences of local charity trustees, and the experience of Interchange research from both student and VCO perspectives. Attendees participated in round table discussions about the challenges facing the local voluntary sector in Merseyside, particularly in light of Government policies and 'austerity' measures.

Feedback from participants identified that research can play a role in supporting VCOs facing such challenges and that further events and input from Interchange in bridging academic research and voluntary activity would be welcome. The Board of Trustees welcomed the positive feedback received from event participants, and hope that the insights and experiences of local VCO staff and volunteers at the event can inform the work of Interchange in the coming year as we plan future events and activities.

Interchange Management Committee

Louise Hardwick - Chair

Louise began her working life as a social worker, having practiced in Liverpool in both the voluntary and statutory sector. From practice she moved to a social work lecturing post at John Moores University before transferring to the University of Liverpool. Both her practice and academic experience coalesces around an interest in the third sector, and policies directing the changing welfare mix and the impact of these on voluntary organisations, volunteers, paid workers and professionals, and - most importantly - the beneficiaries of this welfare provision.

Lindsey Metcalf – Secretary

Lindsey is a part time lecturer and researcher, interested in social policy developments relating to welfare, social justice, health and social care - and the implications for voluntary organisations, volunteers and service users. Her PhD at the University of Liverpool focused on the experiences of local charity trustees and the implications of government policies to 'contract out' public service delivery to voluntary organisations. Lindsey was previously a senior manager in the public sector and a trustee of charities working with the LGBT community, young people and women experiencing domestic violence.

Darren Mooney - Treasurer

I joined Interchange as a trustee in 2011. I work at the University of Liverpool as the Diversity & Equality Officer. Previously I was an elected officer and Trustee of Liverpool Students' Union (2003/4-2004/5) holding positions as LGB Officer and Vice President (Equal Opportunities). I have volunteered variously as a course rep, student society president, member of the National Union of Students LGB National Committee and a member of the UNISON LGBT North West Committee. I am the current treasurer for Interchange.

Ben Carpenter

After graduating from the University of Liverpool in 2006 with a Politics & Communications degree Ben Carpenter began a career in social housing. He has been volunteered with a range of VCO's across the city none more so than Liverpool Homeless Football Club. Ben has been involved in a successful Interchange project, working with a social science student to deliver a valuable piece of applied research (2012-3). He has recently taken a new post with another housing association working on community development.

Margaret Coffey

Margaret is a Senior Lecturer in Public Health at the University of Salford. She is particularly interested in stress in the workplace, with a focus on the organizational, rather than individual, factors which impact on health and wellbeing in the workplace. Her main research interests include workplace health (job satisfaction, mental well-being, support, control, demands, and organizational constraints); evaluating behaviour change interventions in respect of lifestyle; and the social determinants of health and health inequalities. Her methodological expertise includes mixed methods; survey design and evaluation research.

Angela Daly

Angela is a qualified researcher and educator with a background in education and social development. She is a part time lecturer in research methods and work based learning on the MA in Community and Voluntary Sector Management at Edge Hill University. She also runs her own research and evaluation consultancy specialising in participatory and inclusive approaches. As a volunteer with Interchange and Nugent Care she offers a perspective on the role of research in monitoring and managing change in the community and voluntary sector.

Laura Donovan

Laura is a graduate of the University of Liverpool and former Interchange student. She completed her undergraduate degree in Sociology within the University in 2010, with particular research interests in gender, health and wellbeing. She was awarded the Lundie Memorial Prize

for her Interchange Project Dissertation, which involved working with a local women's health organisation to evaluate the impact of a change of management from the perspective of staff, volunteers and committee members. Laura then went on to complete a Masters in Research Methodology (Sociology and Social Policy), revisiting the same organisation for her dissertation research project to undertake a further evaluation with service users. Laura now works as a Graduate Social Researcher for an international company.

Mike Hogan

Mike is an independent systems psychodynamic consultant and trainer. He used to work in the NHS in development and commissioning posts for people with learning disabilities, for offender health services and finally as a mental health service commissioner. He also worked in Social Housing and in 3rd sector homelessness, care and offender provider agencies. He is committed to action research and values Interchange's ability to set up unique symbiotic opportunities for students and local VCOs.

Howard Hunt

Following five years as a teacher working in Huyton, Howard pursued a career in IT and Project Management specialising in logistics installations in the UK and Europe. Since retirement from his profession, Howard has concentrated on working with young people in Merseyside, particularly children in care. As chair of the board of trustees at Litherland Youth Centre, he has been involved in a number of Interchange projects at the centre, before joining the Interchange board in April 2012.

David Whyte

David is Reader in Sociology at the University of Liverpool where he teaches sociology and criminology, and conducts research on corporate and state power. He has been teaching on Interchange programmes for 5 years. David's research is conducted in close collaboration with a number of research partner organisations in the NGO and charity sectors. His previous and current research partners include Corporate Watch, the Centre for Corporate Accountability, the Institute of Employment Rights, Positive Action for Refugees and Asylum Seekers, the Hazards Campaign and Families Against Corporate Killers.

Interchange Coordinator: Claudette Graham

The University of Liverpool

School of Law and Social Justice

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Eleanor Rathbone Building,

Bedford Street South,

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Account Extract (Darren Mooney - Treasurer)

Interchange

Receipts and Payments Account for the Period Ended 31 December 2012

	Period 1			
	Unrestricted	Restricted	January 2011 to 31 December 2012	Period ended 31 December 2011
	£	£	£	£
Receipts				
Donations	-	-	-	-
Bank Interest	2	-	-	-
Grant - John Moores Foundation	-	-	-	-
Total receipts	<u>2</u>	<u>-</u>	<u>2</u>	<u>-</u>
Payments				
Salary costs	-	-	-	-
Membership subscriptions	-	-	-	5
Training costs	564	-	564	591
Away Day expenses	103	-	103	138
Stationery	13	-	13	7
Sundry	15	-	15	85
Total payments	<u>695</u>	<u>-</u>	<u>695</u>	<u>826</u>
Net payments for the year	<u>693</u>	<u>-</u>	<u>826</u>	<u>826</u>
Cash funds brought forward	<u>4,866</u>	<u>1,732</u>	<u>6,698</u>	<u>7,524</u>
Cash funds carried forward	<u>4,273</u>	<u>1,732</u>	<u>6,005</u>	<u>6,698</u>

Statement of Assets and Liabilities as at 31 December 2012

	31 December 2012	31 December 2011
	£	£
Cash funds:		
Balance at current account and cash	808	503
Balance at deposit account	<u>5,197</u>	<u>6,195</u>
Total cash funds	<u>6,005</u>	<u>6,698</u>
Liabilities:		
Accruals	<u>50</u>	<u>50</u>

Approved on _____

Trustee

Interchange

Notes to Accounts Year ended 31 December 2012

1. Accounting policies

Basis of Accounting

The accounts have been prepared on a receipts and payments basis.

Taxation

The charity has taxable status and is thus exempt from taxation of its income and gains falling within section 505 of the Taxation Act 1988 or Section 256 of the Taxation of Chargeable Gains Act 1992 to the extent that they are applied to its charitable objectives.

2 Restricted Funds

	Balance at 1 January 2012	Incoming resources	Resources expended	Balance at 31 December 2012
	£	£	£	£
Wmrl NUDC	1,732	-	-	1,732
	<u>1,732</u>	<u>-</u>	<u>-</u>	<u>1,732</u>

